

March 2026

## Force Majeure Notice – Revised Diesel Surcharge Adjustment Mechanism

Dear Valued Client,

We are writing to formally inform you of an adjustment to our diesel surcharge adjustment mechanism as a direct consequence of the ongoing geopolitical situation in the Middle East and its significant impact on global oil markets.

The current extraordinary and unpredictable events have led to considerable volatility in global fuel prices. As diesel constitutes a significant part of our operating costs, these circumstances are beyond our reasonable control and have a direct impact on the cost basis of our services.

Pursuant to force majeure, this notice therefore serves as formal notification that the current situation necessitates a change in the frequency of adjustments to the diesel surcharge. The revised adjustment mechanism applies to all customers, regardless of whether the diesel surcharge appears as a separate surcharge or is included in the agreed prices. For customers where the diesel surcharge is included in the prices, a separate surcharge will henceforth be applied corresponding to the difference between the included diesel surcharge and the currently applicable, most recently updated diesel surcharge.

With effect no later than 9 March, the diesel surcharge will be adjusted on a weekly basis in order to reflect prevailing market conditions as accurately as possible. This change is implemented as a necessary consequence of the extraordinary market volatility currently affecting fuel prices.

The purpose of this adjustment is to ensure transparency and a fair and accurate reflection of the actual fuel costs during a period of unstable market conditions. When the market stabilizes, we will reassess the adjustment frequency.

We appreciate your understanding and continued cooperation during this period of extraordinary circumstances. Should you have any questions, please do not hesitate to contact us.

Kind regards,